# Every Frame Has A Story How to Tell It \& Sell It 



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## IN THE PRACTICE

-Two Profit Centers
-Departmentalize

- Valuable Space
-Paying The Rent


## HOW DO YOU POSITION IT?

-Verbally
-Visually
-Personally
-Fresh Product!

## WITHIN THE WALLS

- Stage The Area
-Wear It By Example - Emmotropes Too!
-Wear It Again - Lens/Frame Talk


## SUBLIMINAL

## FASHION

"Branding has taken the eyeglass frame out of the medical device category".

## Brands Are Built From The Bottom Up

An intimate understanding of what the brand is...

I know you.
How well regarded the brand is... I like you

How appropriate the brand is for you... I need you

How distinctive, unique the brand is...
I htuve resson to choose you

## THE DRAWING BOARD

-The Vision
-The Reality.

## PROFILE OF A BRAND BUYER

- Status Conscious
-Desire The Latest
-Enjoy Accessorizing
- Justify Spending
-Enjoy Accessorizing
-Place High Value On Popular Brands
-Fashion Conscious


## BOARD MIX

-Competing Brands
-Go Deeper

## SUNWEAR MIX

-25\% Recommended
-Fashion
-Sports
-Kids

- Safety


## PRICE POINTS MIX

-Low, Mid, High, Bell Curves

## MATERIAL MIX

-Plastic/Metal/Precious
-Benefits/Unique Properties

- Handling Tips

O'Keefe Frame Materials Matter To Me material reference 2021pdf

## GENDER MIX

Socioeconomic<br>Factors<br>-Demographics<br>- Age<br>- Gender<br>-Ethnicity<br>-Income Levels

## Who Knew?

- Successful Retailers
-census.gov


## PRICING FOR THE HEART

-Avoid 3, Try Lucky 7,
Absolutely 9
-The Cost To Carry

- Frame Markup

Considerations.

## BEGIN THE PROCESS

-"Describe a typical day for me please."

- "When you are not $\qquad$ , what do you like to do?"


## MAKE IT REAL

- Verbiage

You look in that frame because...
-Testimonials
You remind me of ___ because...
-Target Market \& Consumer Profiling Who is the frame designed for in the first place?

## SOUND BYTES

- Verbiage

You look___ in that frame because...
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You remind me of ___ because...
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# So and so wears the exact same Brand and style! 

Brand D was just released!

## Brand C Sunwear is perfect for the beach!

## Brand E is exclusive to us!

Brand A Sportswear enhances your high performance activities!

Brand B Eyewear trends like a modern day Clark Kent!

## SELL THE VALUE

-Differentiation

- Exclusivity
- Custom/Unique
- Materials \& Manufacturing
-Premium Brands - Other Venues.
-What's In It For Them?


## FINALIZE THE PROCESS

-Prepare Your Presentation
-Tell The Story

- Overcome

Potential Objections

# OVERCOME OBJECTIONS 

-Time Factor
-Vision Plans
-Sticker Shock.
-Close The Sale.

## TRICKLE DOWN

-New Frame

- Just For You
-BOGO
-What's On Sale
-POL
- Sun Frame
- Just For You
- Clip-On
-Fit-Over
-Previous Pair


## FALL BACK

-Packages
-Lay-A-Way

- Care Credit
-Fall Back
-Forefront.
-BOGO


## KNOW WHEN TO STOP

-Reduce Buyer's Remorse
-Plant The Seed.

## WHAT HAS TO GO?

-Analyze Brands 1st
-Analyze Individual Frames 2nd

## FRAME TURNOVER

- Yearly Calculation
- Mid-End 3 to 4 Times Turnover
- High-End 1 to 2 Times Turnover
-Paying The Rent
- Keep It, Watch It, Say Goodbye to It.


## TIME TO SAY GOODBYE

- Move \& Re-Merchandise
- Create Sunglasses/OTC Readers
- Put On Sale/BOGO/Package
- Frame Rep. aka

Frame Consutlant

- Liquidate
- Donate


## THE PICK UP

-Resell The Value
-What is The Presentation?
-Attaboys
-Patient
-Team Member
-Adios Verbiage

## NEVER APOLOGIZE

-Not even once...

