# Every Frame Has A Story – How to Tell It & Sell It



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#### IN THE PRACTICE

- Two Profit Centers
- Departmentalize
- Valuable Space
- Paying The Rent

#### HOW DO YOU POSITION IT?

- Verbally
- Visually
- Personally
- •Fresh Product!

#### WITHIN THE WALLS

- Stage The Area
- Wear It By Example Emmotropes Too!
- •Wear It Again Lens/Frame Talk

# SUBLIMINAL

#### **FASHION**

"Branding has taken the eyeglass frame out of the medical device category".

# Brands Are Built From The Bottom Up

An intimate understanding of what the brand is...

I know you.

How well regarded the brand is...

I like you

How appropriate the brand is for you...

I need you

How distinctive, unique the brand is...

I have a reason to choose you

# THE DRAWING BOARD

The Vision

The Reality.

#### PROFILE OF A BRAND BUYER

- Status Conscious
- Desire The Latest
- Enjoy Accessorizing
- Justify Spending
- Enjoy Accessorizing
- Place High Value On Popular Brands
- Fashion Conscious

# **BOARD MIX**

- Competing Brands
- Go Deeper

# SUNWEAR MIX

- •25% Recommended
- Fashion
- Sports
- •Kids
- Safety

# PRICE POINTS MIX

Low, Mid, High, Bell Curves

#### MATERIAL MIX

Plastic/Metal/Precious

Benefits/Unique Properties

Handling Tips

O'Keefe Frame Materials Matter To Me material reference 2021pdf

#### **GENDER MIX**

# Socioeconomic Factors

- Demographics
- Age
- •Gender
- Ethnicity
- Income Levels

#### Who Knew?

- Successful Retailers
- •census.gov

#### PRICING FOR THE HEART

Avoid 3, Try Lucky 7, Absolutely 9

- The Cost To Carry
- •Frame Markup Considerations.

#### BEGIN THE PROCESS

- "Describe a typical day for me please."
- •"When you are not \_\_\_\_\_, what do you like to do?"

#### MAKE IT REAL

- •Verbiage
  You look \_\_\_\_\_ in that frame because...
- •Testimonials

  You remind me of \_\_\_\_\_\_ because...
- •Target Market & Consumer Profiling Who is the frame designed for in the first place?

#### SOUND BYTES

•Verbiage
You look \_\_\_\_\_ in that frame because...

•Testimonials

You remind me of \_\_\_\_\_ because...

•Target Market & Consumer Profiling Who is the frame designed for in the first place?

So and so wears the exact same Brand and style!

Brand D was just released!

Brand C Sunwear is perfect for the beach!

Brand E is exclusive to us!

Brand A Sportswear enhances your high performance activities!

Brand B Eyewear trends like a modern day Clark Kent!

#### SELL THE VALUE

- Differentiation
- Exclusivity
- Custom/Unique
- Materials & Manufacturing
- •Premium Brands Other Venues.
- •What's In It For Them?

#### FINALIZE THE PROCESS

- Prepare Your Presentation
- Tell The Story
- OvercomePotential Objections

#### OVERCOME OBJECTIONS

- Time Factor
- Vision Plans
- Sticker Shock.
- Close The Sale.

# TRICKLE DOWN

- New Frame
  - Just For You
  - •BOGO
  - ·What's On Sale
  - •POL
- Sun Frame
  - Just For You
  - •Clip-On
  - •Fit-Over
  - Previous Pair

### FALL BACK

- Packages
- Lay-A-Way
- Care Credit
  - •Fall Back
  - •Forefront.
- •BOGO

# KNOW WHEN TO STOP

- •Reduce Buyer's Remorse
- •Plant The Seed.

#### WHAT HAS TO GO?

- Analyze Brands 1st
- Analyze Individual Frames 2nd

#### FRAME TURNOVER

- Yearly Calculation
- Mid-End 3 to 4 Times Turnover
- High-End 1 to 2 Times Turnover
- Paying The Rent
- Keep It, Watch It, Say Goodbye to It.

## TIME TO SAY GOODBYE

- Move & Re-Merchandise
- Create Sunglasses/OTC Readers
- Put On Sale/BOGO/Package
- Frame Rep. aka
   Frame Consutlant
- Liquidate
- Donate

### THE PICK UP

- Resell The Value
- •What is The Presentation?
- Attaboys
  - Patient
  - Team Member
- Adios Verbiage

# **NEVER APOLOGIZE**

Not even once...